Vol. 39, No. 12 'Courteous Vigilance' December 2004

## Governor designates David Gonzales as next DPS director

With some 200 colleagues, family members and friends witnessing the event at DPS headquarters and with the agency's officer memorial providing an imposing ceremonial backdrop, Gov. Janet Napolitano made it official Nov. 23 by announcing that David P. Gonzales was her choice for the next DPS director

As the governor's designated director, Gonzales, who retired as a commander from DPS in the spring of 2002 after nearly 27 years of service with the state law enforcement agency, returns to the Department after spending some 18 months as a U.S. marshal,

the post he assumed upon his departure from DPS.

Gonzales' 5-year appointment, effective in January pending state senate approval, also marks the conclusion of Director Dennis Garrett's illustrious law enforcement career which spanned 40 years. Garrett, who became director of the Department in January 2000, replacing Joe Albo, retires Jan. 16.

Gonzales, 50, the seventh director in the Department's 35-year history, first came to DPS in 1975 as a Highway Patrol officer based in Tucson. He moved up the ranks to commander before retiring April 30, 2002, as

chief of staff for Lt. Col. Norm Beasley, assistant director of the Criminal Investigations Division.

During his DPS career, the Flagstaff native served as an interim chief of police in South Tucson and Bullhead City and is a member of several law enforcement-related organizations, including the Arizona Latino Peace Officers Association, the Associated Highway Patrolmen of Arizona, the International Association of Chiefs of Police and the Arizona Juvenile Justice Commission.

Gonzales, a Flagstaff High School graduate, has a bachelor of science degree in public administration from the University of Arizona.

His law enforcement career began with the Coconino County Sheriff's Office as a CONTINUED ON PAGE 8



#### Governor's choice

With Gov. Janet Napolitano and DPS Director Dennis Garrett at his right and his family on his left, David Gonzales accepted the governor's nomination to become the Department's next director.

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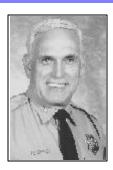
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# From Di rector Dennis Garrett's

# Vantage Point

The cliché "time flies" certainly is applicable when reviewing calendar year 2004, a year punctuated by DPS' involvement in numerous major events that captured international attention.

It seems like yesterday, not January, that many DPS officers played significant critical support roles in bringing a potentially-deadly prison hostage situation to a successful and peaceful conclusion. This incident lasted 15 days before the two prison inmates, who initially held two correctional officers hostage before releasing one, surrendered, ending the longest such standoff in U.S. penal history.

Then in October, there was the security force DPS deployed during the presidential debate conducted on the Arizona State University campus in Tempe. Some 400 sworn DPS officers and civilian employees worked cohesively with other law enforcement agencies and the Secret Service to ensure the safety of President George Bush, presidential challenger John Kerry, and their respective entourages. Make no mistake about it, we played a pivotal role in making this event uneventful by law enforcement standards.

That was followed by the opening of the Arizona Counter Terrorism Information Center, the first facility of its kind in the United States. With expertise being provided by DPS sworn and civilian personnel, this center became operational much sooner than expected.

Within the Department, there was the continued development of a compensation plan for DPS civilian employees and a renewed effort to improve salaries for our sworn officers. Along these lines, the Department was able to promote 17 officers to the rank of sergeant. We also elevated 10 sergeants to lieutenant and four lieutenants to commander. These 31 promotions within the last six months were the most in recent memory.

During the year, we also began distributing Tasers to our officers. We also were glad to see the development of the Arizona Public Safety Communications Advisory Commission, the first step in a process that eventually will lead to the coordination of law enforcement communication systems throughout Arizona.

There were numerous investigations that resulted in large drug seizures by our detectives. There also was the deployment of many Highway Patrol speed and DUI details that undoubtedly saved numerous lives.

Although it was a successful year, it also carried some sadness in the passing of Lt. Mark Brown along with civilian employees Anna Mae Kollar, LaVada Charbonneau, David D'Amour, Rose Martinez and civilian reserve Robert Liedkie. Fortunately, we were able to advance through the year without a line-of-duty death although there were several officers who suffered serious work-related injuries.

The future is bright for this agency, but also full of challenges. I am confident such future adversity will be managed competently and successfully by departmental employees who are determined to continue the Department's legacy of "Courteous Vigilance."

To all, a safe and happy holiday season.

# Subcommittee reviewing safer procedures during traffic stops

Final in a series of articles summarizing issues addressed by the Law Enforcement Stops and Safety Subcommittee (LESSS). LESSS was established by the International Association of Chiefs of Police Highway Safety Committee and worked in conjunction with the National Highway Traffic Safety Administration (NHTSA) in an effort to improve officer safety during traffic stops. This month's article addresses policy and procedures during traffic stops.

#### BY MAJOR DESTON COLEMAN Chief of Staff Highway Patrol Division

Accurate information concerning vehicle and officer placement during traffic stops, as well as the resultant crash outcomes, is essential to evaluating the effectiveness of such procedures.

As part of this concern, the Policy and Procedure Group of the Law Enforcement Stops and Safety Subcommittee (LESSS) studied collision prevention strategies and reviewed various practices for safe traffic stops and other roadside contacts.

Currently, NHTSA's Fatality Analysis Reporting System (FARS) and the FBI reports of officers killed and assaulted can provide only limited data concerning officer deaths in traffic incidents.

Concrete information about specific roadside locations; vehicle, highway, and officer characteristics; and the precise circumstances of reported deaths, injuries, near misses, and property damage will be required before definitive solutions can be recommended.

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The Digest is published monthly by the DPS Training and Management Services Bureau for the employees and retirees of the Arizona Department of Public Safety.

Employees are invited to submit story ideas or stories for publication. Stories or story ideas may be submitted to *The Digest* by mail, EMS or Telephone (602-223-2313).

Dennis A. Garrett, Director

Art Coughanour, Publications Editor, acoughanour@dps.state.az.us Jim Jertson, Publications Support Specialist, jjertson@dps.state.az.us

The Digest can be accessed directly from the DPS World Wide Web home page at http://www.dps.state.az.us/digest.

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# Fax Net 1can help DPS officers with their investigations

About seven years ago, DPS adopted Fax Net 1 as a silent crime-fighting partner.

Although its use at DPS is minimal today, it is deployed on a regular basis by other law enforcement agencies as an effective crime-fighting tool.

As evidence of its impact, DPS Lt. Dennis Young, who is assigned to the Arizona Law Enforcement Academy, said FBI agents recently located and arrested three fugitives within 10 hours after contacting the Phoenix-based service.

"The really good thing is that it is available at absolutely zero cost," Young said, adding that "it is a wonderful system that has proven to be very beneficial to law enforcement.

"If a law enforcement agency is looking for additional crime-related information on a subject or incident, all the investigator or officer has to do is e-mail or fax a one-page alert to FaxNet 1 requesting the information.

"If there is not a database for your particular incident, Fax Net 1 will immediately begin building one. There is no form or formal format for the alerts. All alerts or requests, however, should be limited to one page."

Young, a long-time board member of the non-profit organization, said Fax Net 1 relies on a statewide fax network and email system to build and maintain a database that supports and assists law enforcement in a variety of areas.

Requests can be sent via e-mail to peggy@faxnet1.org or by fax at 602-953-5921.

When information is received or requested, the Phoenix-based organization, created and developed by Paul and Peggy Secaur some 14 years ago, relays the inquiry to more than 1,000 businesses that participate in the program. If information is available, it is sent to the requesting party.

Additional information pertaining to Fax Net 1 can be accessed at faxnet1.org.

"It isn't a program limited to the Phoenix area," Young explained. "Any officer in the state can access it.

"Fax Net 1 has only one objective – crime prevention.

"There's no doubt that this system can help DPS officers, especially with investigations pertaining to fraud, auto theft, gangs and fugitives."



#### **Promotion**

Curt Knight (left) became the first executive director of the Public Safety Communication Advisory Commission during promotional ceremonies Nov. 2 in the Director's Office. Presenting Knight with a certificate honoring his promotion is DPS Director Dennis Garrett.

# Curt Knight becomes first executive director of newly-formed commission

In early October, Curt Knight, a 27-year DPS employee, was selected to become the first executive director of the recently-formed Public Safety Communication Advisory Commission (PSCC).

Knight was officially promoted to the position by Director Dennis Garrett prior to the Nov. 2 executive staff meeting.

Knight began his career with DPS in May 1977 as a communication technician in Flagstaff where he worked in the installation, repair and maintenance of telecommunications equipment. In June 1979, he was promoted to communication engineer and transferred to Phoenix where he worked as a liaison between project engineers and departmental field technicians throughout the state.

The Michigan native was promoted to Communication System supervisor in 1985 and became responsible for managing the Department's microwave system. In June 1990, Knight was promoted to manager of the Carrier Services section. This consolidated section included all three telecommu-

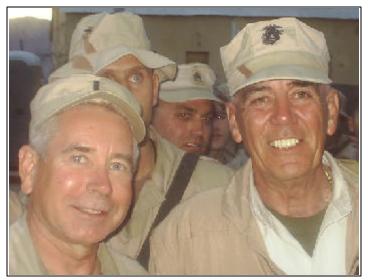
nication units – microwave, telephone and data.

Five years later, the responsibilities of this position were expanded to include the Department's mobile radio system. The responsibilities of the Communication Bureau manager's position were expanded again in August 1998 to encompass the Telecommunications Engineering Section.

In 1991, Knight received the Criminal Justice Support Division's Manager of the Year Award.

Prior to Arizona, Knight lived in Georgia, North Carolina, New York, Louisiana and California. He has an associate's degree in electronic technology and has continued his education in management of technical operations. He also maintains a private pilot's license in single-engine aircraft.

The PSCC replaces an ad hoc advisory committee and will align itself within the operational umbrella of DPS. Its primary responsibilities will be to design, establish and implement a statewide radio interoperability telecommunications system.





#### Tyler, "The Gunny," and friend

In left photo, retired DPS Sgt. Tyler "T.K" Waddell (left) poses with R. Lee "The Gunny" Ermey, host of the popular TV show "The Mail Call" which appears weekly on the History Channel. Ermey, who played a gunnery sergeant in "Full Metal Jacket," is a former U.S. Marine who frequently tours the Mideast in support of U.S. Troops. At right, Waddell poses with an Afghan man. Waddell retired from DPS in 1992 and is serving with the U.S. Army Reserves in Afghanistan.

# Active duty became a rude awakening for retired DPS sergeant

One morning about a year ago, Tyler "T.K." Waddell woke up, looked to the sky and thought to himself, "What in the hell am I doing here?"

For Waddell, it certainly wasn't "Good Morning, Afgahnistan." It was more like a cruel joke that winter morning in Afghanistan.

In November 2003, Waddell was planning to retire from the U.S. Army Reserves ending a military career that began in 1967, during the Vietnam era.

Waddell, who retired as a sergeant in 1992 after 17 years with DPS, had turned in all the required paper work and was just waiting for the magical retirement date to arrive. But those plans changed drastically after his military retirement was rescinded with a "call up" for 18 months of active duty in the Mideast.

Waddell, an intelligence officer with the U.S. Army Reserves, arrived in Afghanistan assigned to the 10<sup>th</sup> Mountain Infantry Division, and was then attached to the 6<sup>th</sup> Marine Division in January. The chief warrant officer 4 has since been reassigned to the Army's 25<sup>th</sup> Division, Afghanistan.

"It certainly has proven to be an interesting experience," the retired DPS sergeant wrote in an e-mail. "Some of my more memorial experiences include rocket attacks and watching 20 or more Afghans riding in a vehicle at the same time.

"It's also not uncommon to see camels, dogs, sheep, boulders and gigantic pot holes in the middle of the road. You will frequently see children sitting in the middle of the road."

On at least one occasion, Waddell said he watched a truck driver change a tire in the middle of the road, using a large rock as a caution marker.

"After he was through, he drove off, leaving this rather large rock in the road. It was at night!," Waddell exclaimed.

Since leaving DPS, Waddell, who spent much of his law enforcement career in Criminal Investigations, has remained quite active.

In retirement, he has worked as a senior air intelligence officer for U.S. Customs, the Fountain Hills Marshal's Office as a reserve training officer and America West Airlines.

With America West, he is a supervisor/senior pilot instructor in

the Flight Crew Training Department, a position he plans to return to once he is back from the Mideast, possibly within the next two months.

During his tour, Waddell said he has crossed paths with DPS Commander Jeff Raynor who also was assigned to the 10<sup>th</sup> Mountain Division. Additionally, he exchanged greetings with DPS Officer Russ Hamilton who now is in Iraq.

As for his military retirement plans, they are still on hold.

"The Army has a 'stop loss' program that may be in effect upon my return; that may require me to stay in the military a bit longer," Waddell said. "I just don't know at this time."

One thing for certain, however, is that upon his return he can look forward to gridlock on the Phoenix freeways as opposed to rocket fire and boulders in the roadway.

#### DPS at a Glance

The Mail Drop number for Intelligence, the Criminal Intelligence Research Unit, Forensics and Hazardous Materials, all relocated at the recently-opened Arizona Counter Terrorism Center, is 3900.

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Retired Lt. Frank Callegari plans to seek political office during the 2006 election. Callegari, an Oro Valley resident who retired from DPS in 2000, will run as a Republican for the state House of Representatives. He filed the proper paper work with the secretary of state Nov. 12.

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In conjunction with its regular meeting Jan. 12, the Coalition of DPS Retirees will host the DPS Honor Guard at a luncheon.

The noon luncheon at the Coliseum Club at Veterans' Memorial Coliseum is in appreciation of the Honor Guard's participation at various coalition events, including funerals and other memorial services, said retired Lt. Col. Larry Thompson, a vice chairman for the organization.

# **Christmas in Clifton-Morenci became** memorable thanks to sergeant's family

The Christmas seasons of 1984 and 1985 were among the more memorable for retired DPS Officer Bob Singer who now makes his home in Chillicothe, Mo.

Although both Christmases began drearily, one ended with a heartwarming experience in strike-torn Morenci, the other in a poem and a song.

For Singer, who retired from DPS in 2000 following 20 years of service, the Christmas of 1984 was spent in the Clifton-Morenci area with a small squad of officers whose assignment was to "make sure the striking copper miners were behaving themselves."

"The whole situation surrounding the Phelps Dodge copper strikes, in some cases dividing families, was bad enough, but now it was lasting through the holidays and we were not home with our families," Singer reminisced.

Singer said that Christmas Eve he was on assignment with Reggie Hernandez (now Georgitso), Kevin Georgitso, Bob and Coe Mitchell, Cindy and Lee Patterson, Ted Hutchinson, Sgt. Randy Nations and Lt. Chuck McCarty.

"It was looking like it was going to be a not-so-merry Christmas when Sgt. Nations knocked on our hotel room doors and invited us all to his parents' house in Clifton for Christmas dinner," Singer said.

"His parents were very hospitable and we had a very nice meal and a very pleasant evening. Without their thoughtfulness, Christmas could have been very lonely, much lonelier than it already was."

On Christmas Eve the following year, Singer was working a roadblock on I-10, just west of the Baseline Road on ramp. "There had been a serious accident just ahead and I parked just inside a long line of traffic cones making sure what little traffic there was did not enter into the closed portion of the freeway," Singer explained.

The retired patrol officer said it was rain-

# Open before Christmas

A few years ago, this sign was posted on the door of a festively-decorated gift shop in a Chicago-area department store:

"Please Open Before Christmas."



**BOB SINGER** 

ing lightly and while passing the time, he turned on his patrol car's radio and began listening to a radio sation that was playing Christmas music.

"Suddenly, the words to a song came into my mind and I started jotting them down to the tune of 'Santa Claus Is Coming to Town." Singer's "song" follows:

"You better watch out, you better not speed,

you better not smoke that wacky weed, Smoky Bear is out there tonight.

"He's stopping them trucks, checking them twice.

gonna find the drugs and the beer and the ice,

Smoky Bear is out there tonight.

"He knows when you've been drinking, he knows when you are smashed, he'll take you to the county jail and you'll hear the cell door crash.

Oh, you better watch out, you better not speed,

you better not smoke that wacky weed, Smoky Bear is out there tonight."

Singer added that his wife later submitted his lyrics of another poem, "The Promised Child," into a national competition where it received an honorable mention.

Since retiring, Singer has purchased two duplexes, built two ultralight airplanes and became the Meat Department manager at a local WalMart.

### A job well done

#### **Director Garrett:**

On Oct. 8, I had the opportunity to take Chief Deputy Jerry Sheridan, an AZPOST board member, to your training facility and get him behind the wheel of one of the new driver simulators at DPS.

When we arrived, we were greeted by Officer Jennifer Roberts. Officer Roberts was very professional and took the time to patiently take us both through several demonstrations and simulations.

I thank you and the staff at DPS, in particular Officer Roberts, for giving me the opportunity to have one of our board members see and operate one of the new simulators.

Bob Forry, Manager AZPOST Certification and Standards Unit

#### Mr. Covey:

As a department planner, I often need statistics and supporting documentation in conjunction with research on strategic projects, presentations and briefings.

The staff frequently refers me to Jim Jertson who always drops whatever he is doing and gives my request full attention. This has been the case in everything from teaching me how to spiral-bind reports to providing photos, diagrams and illustrations used to enhance my presentations. I have noticed the same attitude toward customer service and actions by Jim in helping other staff members.

The latest instance is typical of Jim going beyond the call of duty in the area of customer service. The Planning Section received a request from the Comptroller's Office for a DPS organizational chart down to the bureau level for a briefing Phil Case had with the JLBC analyst.

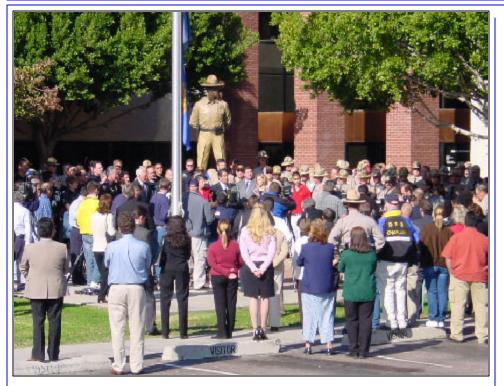
We found that while Planning had charts for the individual divisions, the last comprehensive Department charts were nearly two years old. Compounding the problem was the fact the charts were created on a program called "PageMaker" and the analyst with knowledge of the program had retired two years earlier.

Jim, who regularly works with PageMaker, offered to recreate the organizational chart and help us keep it updated in one of our current programs. As a direct result, we were able to support Mr. Case and position our unit for periodic organizational chart changes that occur within the agency.

Jim's "can-do" attitude and his customer service actions are in keeping with the philosophy that has made DPS a premier agency. I believe he deserves recognition.

Steve Gendler

**Research and Planning** 



#### Surrounded

DPS Director Designate David Gonzales (directly below the officer memorial) addresses those who attended the ceremony announcing his nomination for the position. The appointment needs approval from the state senate.

# Flashing light dashes couple's hope of visiting 'mother ship'

"To explore new worlds. To seek out new life, new civilizations. To boldly go where no one has gone before."

That's an excerpt from the monologue that introduces the longtime television space thriller "Star Trek."

But, such excitement shouldn't be limited to the Starship Enterprise and its surrealistic adventures that appear somewhere on television on an almost nightly basis. To some extent such thrills are alive and well in Arizona, specifically on Interstate 40 near the Arizona-New Mexico state line.

Just ask DPS Highway Patrol Officers Eugene Kuzia and Ryan Bair, a pair of District 3 officers stationed in Sanders and the Petrified Forest respectively who had a most unusual experience the night of Aug. 18.

While a U.S. Department of Energy convoy of vehicles was nearing the New Mexico state line, a flashing light from a vehicle behind captured the attention of those in charge of the motorized unit transporting a "classified U.S. government shipment" through northern Arizona.

Upon contacting the Northern Operational Communications Center in Flagstaff, a request was made by DOE to have the vehicle stopped just long enough to put a comfortable distance between the convoy and the suspicious vehicle.

"DOE was concerned that someone was taking pictures or possibly trying to interfere with the convoy which was carrying materials of a sensitive nature," said DPS Sgt. Heather Alvarez, supervisor of the two patrol officers who each have about a year's experience working the road.

Seconds later, Kuzia received the dispatcher's request. Within minutes, he located and stopped the Honda Accord bearing Florida license plates. Less than a minute later, Bair arrived as backup.

After approaching the two occupants of the vehicle, the officers told the pair that the stop was pretty much a welfare check because there was a report of a flashing light emitting from their car.

After chatting with the couple for about 15 minutes, long enough to allow the convoy to get quite a distance away, Kuzia and Bair asked the couple about the flashing light.

What they learned almost left them speechless.

"The couple told the officers that they had just seen a UFO and that they were using a flashlight to signal the UFO," Alvarez said. "They weren't joking. They were quite serious that the mothership was overhead and they were making a concentrated effort to establish contact. They weren't under the influence."

# Leonard E. Cummings dies at his Mesa home

Leonard E. Cummings, 69, a senior latent print examiner at the time of his retirement from DPS in 2001, passed away Nov. 7 at his Mesa home.

After arriving at DPS in 1986 with 26 years of experience in latent print examinations, Mr. Cummings began a 15-year career with the Department as a latent print examiner II assigned to the Northern Crime Laboratory in Flagstaff. He promoted to latent print examiner III in 1990.

Prior to DPS, Mr. Cummings was a lead identification technician for the Phoenix Police Department for 14 years. His law enforcement experience began in New Jersey as a policeman for the Essex County Park (N.J.) Police Department and later the Bloomfield, N.J., Police Department.

While with Phoenix Police, he also served as an instructor at that department's academy. Prior to retirement, Mr. Cummings, a U.S. Army veteran, was a member of the Arizona Identification Council, the Arizona Homicide Association and the International Association for Identification.

With restraint, the two officers explained what they were witnessing was a twinkling star.

The actions of the two Highway Patrol officers was much appreciated by the Department of Energy, Office of Secure Transportation, who presented the pair with certificates of commendation, believed to be the first such letters presented outside the national agency.

As for the couple, it's not known where their Spaceship Accord was headed. Perhaps, Roswell, N.M.

# Phoenix-Mesa area second in nation in 2003 stolen vehicles

Although the Phoenix-Mesa area no longer tops the nation in the number of stolen cars, there's still plenty of work remaining for state auto theft investigators.

Last year, Phoenix and suburban Mesa recorded the nation's second highest auto theft rate, second Modesto, Calif., the National Insurance Crime Bureau (NIBC) reported

In its November news release, the NIBC said Tucson was 13th in the country while

CONTINUED ON PAGE 7



#### **Awareness Booth**

Iris Verdoza (left) and Kate Henderson from the Crime Victim Services Unit staff an information booth in the main lobby of the DPS headquarters building. The booth, featuring various materials about domestic violence, was staffed by employees from the Crime Victim Services Unit throughout much of October, officially recognized nationally as Domestic Violence Awareness Month.

# Department employees make effort to support victims of domestic violence

On Oct. 20, Arizona Gov. Janet Napolitano signed a proclamation designating October as Domestic Violence Awareness Month.

The DPS Crime Victim Services (CVS) Unit, as the state administrator of Victim of Crime Act (VOCA) funds, coordinated a variety of activities during the month to promote domestic violence awareness.

CVS staff members manned an information table in the main lobby of the DPS headquarters building to distribute purple ribbons, domestic violence brochures and related materials.

District offices at DPS were also given a supply of ribbons and domestic violence materials and employees were encouraged to wear purple ribbons throughout the month.

Donations were also accepted for a Maricopa County domestic violence shelter

"The Crime Victim Services Unit would like to thank all DPS employees who partici-

pated and generously donated items for women and children in shelter who are victims of domestic violence," said Iris Verdoza, an administrative assistant with CVS.

#### Stolens ...

CONTINUED FROM PAGE 6

Flagstaff was 217th. Yuma was listed at 266th.
The NIBC said the most frequently stolon validation the United States was the

len vehicle in the United States was the Honda Accord.

In Arizona, it was the Chevrolet full-size pickup.

The Accord was the second-most stolen vehicle in the Phoenix area while the Oldsmobile Cutlass was the second most popular among thieves in Tucson. The Accord didn't make the top 10 list in Tucson.

Another survey, conducted by the Insurance Institute for Highway Safety, places the Cadillac Escalade EXT as the most stolen vehicle in the nation.

# Retired DPS Sergeant Cecil McCormick dies

Cecil C. McCormick, 79, who retired as a sergeant from DPS in 1972, passed away Oct. 24 in Arcadia, Calif., from complications associated with pneumonia.

Sgt. McCormick, who promoted to sergeant in 1968, served 26 years with the Arizona Highway Patrol and DPS, most of it in Flagstaff where he was born and reared.

Almost all of Sgt. McCormick's career was spent in communications. He was one of the last continuous wave (CW) operators with the Department. In this capacity, Badge No. 7 sent messages via Morse code seeking information from other agencies on various matters pertaining to law enforcement. The messages were sent during the graveyard shift to an agency in Cincinnati whose personnel would then relay the requests to the appropriate agencies.

Many of those who worked with the Arizona Highway Patrol marveled at the skill and speed Sgt. McCormick could send messages using Morse code.

As communications advanced, the Department established direct-line teletype with a California agency. Later, this system was replaced by the National Law Enforcement Telecommunications System (NLETS).

Prior to his AHP/DPS service, Sgt. McCormick received several honors and decorations while serving with the U.S. Navy in World War II.

Sgt. McCormick is survived by his wife of 58 years Darleen, five children, 15 grand-children, 10 great grandchildren and three brothers.

### **Act of Kindness**

The following article complimenting DPS Lt. Tim Lane appeared Nov. 14 in the Arizona Republic's Acts of Kindness column.

I was driving west on Loop 101 and was approaching 57th Avenue when my right front tire blew out. I was able to ease my car to the safety lane. I got out and inspected the damaged tire and found it was shredded. You can imagine I was absolutely beside myself and was at a loss of what to do about changing a tire.

Out of nowhere came Highway Patrolman (Lt.) Tim Lane. He calmed me down by reassuring me everything was OK. He then changed the tire for me.

I will forever be grateful to this fine officer. He will always be in my thoughts and the thoughts of my very grateful family.

Margaret De Mente Paradise Valley

#### **Inside DPS**

#### 20 YEARS OF SERVICE

Roeder, Donna F., 3513, Office Coordinator

#### **NEW EMPLOYEES**

Blaud, Peter F., 6455, Cadet Officer

Brenner, Allen A., 6450, Aviation Supply Specialist

Buckwalter, Erich S., 6456, Cadet Officer

DeYoung, Chad A., 6457, Cadet Officer

Duffin, Christopher H., 6452, Technical Surveillance Technician

Ellett, Jeremy D., 6458, Cadet Officer

Hakey, Michael S., 6459, Cadet Officer

Hollibaugh, Patrick L., 6460, Cadet Officer

Makavos, Miltiades V., 6462, Cadet Officer

Martinez, Johnny A., 6463, Cadet Officer

Myers, Doug, 6453, Police Communications Dispatcher

Nix, Kenneth L., 6464, Cadet Officer

Peterson, Ryan D., 6465, Cadet Officer

Stutz, Casey A., 6466, Cadet Officer

Taylor, Stephen M., 6467, Cadet Officer

Thomason, Henry A., 6451, Officer

Van Dellen, Matthew T., 6454, Cadet Officer

Watson, Anthony, 6449, Applications System Analyst

White, Michael E., 6468, Cadet Officer

#### TRANSFERS

Bays, Kenneth J., 5008, Officer, from HP D-3 Winslow to HP D-3 Show Low

Benitez, Alicia M., 6032, Criminalist I, from Breath Alcohol to Toxicology

Butler, Garold K., 4295, Officer, from HP D-4 Wenden to HP D-8 Tucson

Cecil, Damon M., 5197, Officer, from Canine South to Pinal Narcotics

Denlinger, David M., 2747, Commander, from Training and Management Services Bureau to Human Resources Bureau

Fragala, Samuel J., 1063, Commander, from Human Resources Bureau to Agency Support Division Holding Unit

Hernandez, James A., 5081, Sergeant I, from Phoenix General Investigations to Maricopa County GITEM

Kennedy, William P., 2877, Sergeant II, from Maricopa County GITEM to Vehicle Theft Task Force

Knight, Curt B., 2029, PSCC Executive Director, from Telecommunications Bureau to Public Safety Communications Advisory Commission

Lason, Adam J., 6052, Officer, from HP D-4 Parker to HP Metro East

Martin, Carolee D., 5676, Officer, from HP Metro East to Duty Office

Morgan, Faith A., 3951, Sergeant II, from HP Metro West to Media Relations

Ruiz, Michael D., 4802, Officer, from Maricopa County GITEM to Phoenix General Investigations

Spirk, David E., 4994, Criminalist I, from Toxicology to Trace Analysis

Strickland, Dee L., 5145, Administrative Services Officer, from Grants Administration Section to Public Safety Communications Advisory Commission

#### **PROMOTIONS**

Chandler, Cathy S., 5991, from Criminal Records Specialist to Administrative Assistant

Copeland, Burley M., 3268, from Sergeant to Lieutenant

Golden, Daniel R., 4088, from Sergeant to Lieutenant

Haas, James H., 4201, from Officer to Sergeant I

Hunter, Kenneth G., 4294, from Sergeant to Lieutenant

Knight, Curt B., 2029, from Telecommunications Bureau Manager to PSCC Executive Director

Lane, Jack G., 2382, from Lieutenant to Commander

Larimer, Dan C., 4948, from Officer to Sergeant I

Moore, Nathaniel J., 4985, from Security Officer to Security Supervisor

Nyhart, Dean S., 2597, from Lieutenant to Commander

Ramirez, Eloy A., 3983, from Officer to Sergeant

Ticer, Robert, 4490, from Sergeant to Lieutenant

#### **DEPARTURES**

Bowes, Christopher A., 3943, Officer

Bowling, Matthew D., 6246, Cadet Officer

Follis, Karen J., 4218, Police Communications Dispatcher

Johnson, David T., 6364, Cadet Officer

Kennie, Billie J., 6197, Officer

Manger, Michael C., 5409, Officer

Marston, Brian E., 4324, Officer

Pereda, Daniel G., 6176, Officer

Swearengin, Carrie L., 6073, Police Communications Dispatcher

Thompson, Michael D., 5526, Officer

Tran, Anthony R., 6437, Cadet Officer

Vaughn, LeAnne M., 6241, Police Communications Dispatcher

#### RETIREMENTS

Adams, Vernon F., 5532, RMIN Field Services Coordinator, 5 years

Andrews, Pat L., 4924, Administrative Services Officer, 10 years

Calfee, Robert E., 1137, Sergeant II, 32 years

Peterson, Carl J., 3454, Officer, 20 years

Pope, Floyd A., 3401, Officer, 20 years

#### **BIRTHS**

Paxton Anne Hansen – 7 lbs., 10 oz., 20 inches. Born Oct. 11 at Banner-Baywood Hospital, Mesa, to Officer Spencer Hansen and wife, Lisa. Spencer is a Highway Patrol officer assigned to District 6, Oracle.

Maddox Lee Horstman – 6 lbs., 14 oz., 20 inches. Born Oct. 16 at Yuma Regional Medical Center to Officer Chris Horstman and wife, Missy. Chris is a Highway Patrol officer assigned to District 4, Yuma.

Alison Sierra Liebe – 4 lbs., 14 oz., 18 inches. Born Nov. 5 at Flagstaff Medical Center to Officer Victor Liebe and wife Ann. Victor is a Highway Patrol officer assigned to District 2, Flagstaff.

Audrey Kait Hutton – 7 lbs., 8 oz., 18 inches. Born Nov. 15 at Flagstaff Medical Center to Detective Jay Hutton and wife Trisha. Jay is assigned to the Northern Narcotics District in Flagstaff.

#### **OBITUARIES**

Thomas R. Gamboa, 76, of Miami, passed away Oct. 26. He was the father of Tom Gamboa, a Highway Patrol officer assigned to District 11, Globe.

Thomas S. Bedway, 42, of Flagstaff, passed away Oct. 27. He was the husband of Kelli Bedway, a police communications dispatcher assigned to Northern Operational Communications, Flagstaff.

Rothe F. Witter, 85, passed away Oct. 31. He was the father of Investigation Bureau Commander David Witter and Director's Office Executive Assistant Lin D'Arcangelo.

#### Gonzales ...

CONTINUED FROM PAGE 1

deputy under Sheriff Joe Richards.

In his remarks, Gonzales said his appointment in someways was like a homecoming.

"When I first came to DPS, it was because of its traditions, its people and its fine reputation," Gonzales said. "I return for the same reasons.

"Somebody once said that you can never come home again. I don't know who originally said this, but they were wrong. You can come home and feel welcome and I look forward to working very closely with all at DPS."

# When Rosie left teaching, she found a blossoming career at DPS

Some 20 years ago, Rosie Miller had doubts about leaving the teaching profession, but after nearly 10 years in the classroom she knew it was time to change careers.

The increasing lack of student discipline in the classroom punctuated by what the Northern Arizona University graduate perceived to be a continuous diminishment of family values frequently made her feel more like a babysitter than someone responsible for teaching high school mathematics.

But, Miller didn't leap directly from teaching to DPS. There was a little dose of frustration in between. As her teaching career drew to a close, the Glendale native entered Arizona State University as an engineering student and quickly learned that industrial engineering "simply wasn't for me."

That discovery sent her searching for a new job. A few months later, she applied at DPS. Little did she know at the time that accepting an entry-level position as an identification clerk at DPS would provide the first step into what eventually would become a fulfilling second career.

After arriving at the Department as an ID clerk in 1983, she retired in October as a budget analyst supervisor, an administrative services officer (ASO) III position, spending the final 15 years of her 32-year civil state career in the Comptroller's Office at DPS.

Although officially retired, Miller worked two days a week to close out calendar year 2004 while the Department completed the employment process for her replacement.

"I left teaching because students were changing as were family values," Miller explained. "It was getting harder and harder to motivate students. When I came to DPS, it was at considerably less pay than what I was making at Mesa High School, but it was a decision I never regretted. I knew when I came to DPS, there were opportunities for advancement."

Miller wasted little time in advancing through the DPS career ladder. After about a year, she promoted to administrative assistant II at Fleet. Later, while still at Fleet, she advanced to the position of administrative assistant III.

After some four years at Fleet, she "lateralled" to the Grant Administrative Office for a "very short period of time."

Following a testing process, she was promoted to ASO I and was appointed budget coordinator for the Criminal Investigations Division. Two years later, she earned a promotion to ASO III as a budget analyst under the supervision of DPS Comptroller Dave Pilcher who retired in 1998.



ROSIE MILLER RECEIVES RETIREMENT GIFT FROM DIRECTOR DENNIS GARRETT

When Phil Case came to DPS to replace Pilcher, she continued in that role.

Since her appointment some 15 years ago, Miller has remained in the Comptroller's Office eventually advancing to budget analyst supervisor.

"Being promoted from ASO I to ASO III, skipping the position of ASO II, was a pretty proud moment for me," Miller said. "I also took a lot of pride in the annual development of the Department's budget which sometimes could be quite complicated."

Another source of pride, Miller said were the three Director's Unit Citations she received during her DPS career. Perhaps, her most defining moment at DPS came in August when Director Dennis Garrett awarded her the Director's Citation for Professional Excellence, one of the Department's more prestigious honors.

"My career at DPS proved to be more satisfying than teaching," she said. "What made this job fun were the people. We have a lot of very talented people who work together as a team to accomplish what needs to be done for the benefit of our agency.

"I was always in a support position and always felt that it was my job to do what was necessary to help keep the agency moving forward and to provide management with reports that they could use in order to make well-informed decisions."

During her time at DPS, Miller said there were many changes, but the issues remained "pretty much the same – people, equipment and cars. Personalities may change, but the issues really don't."

Although she left the classroom, she didn't abandon her teaching skills, especially when it came to tutoring agency employees brushing up on their math skills.

"There were many occasions when employees in various promotional processes would come to me for some tutoring in math," Miller remarked. "That was fun teaching those who needed a math 'refresher' while preparing for a promotional process."

DPS wasn't the only entity benefitting from Miller's energy, dedication and expertise. Last spring, she was honored with the Volene Stockham Humanitarian Award, presented by the Glendale Human Services Council, honoring her continuous voluntary work in helping preserve neighborhoods near the Glendale downtown area.

In retirement, Miller doesn't plan to slow down. That's simply not in her nature especially when it comes to volunteer activities. She intends to remain active with various community and church endeavors including the Los Vecinos Housing Development, the Orchard Glen Weed and Seed Neighborhood Steering Committee, the Orchard Glen Neighborhood Partnership and the Glendale First United Methodist Church.

"In retirement, I'll be doing a lot of things that I simply want to do," Miller said. "I'll be fairly busy. I feel that it is very important for all citizens to be involved, especially in city government. City government, that's where everything starts."

Simply put, DPS' loss will be Glendale's gain and to listen to the outgoing DPS budget analyst, there are many more challenges awaiting her never-ending energy.



#### Meeting the challenge

DPS was awarded first-place honors in the largest category for state patrol/police agencies in a traffic safety competition conducted by the International Association of Chiefs of Police. Accepting the Chiefs' Challenge award on behalf of DPS were Director Dennis Garrett (second from left), Major Deston Coleman, Lt. Bob Ticer and Publications Specialist Jim Jertson. Flanking the four from DPS are IACP officials.

# IACP presents prestigious Chiefs' Challenge award to DPS

The Department's productive efforts toward traffic safety in 2003 didn't go unnoticed in the collective eyes of the International Association of Chiefs of Police (IACP) when this prestigious group of law enforcement administrators selected DPS to receive first-place honors in its national Chief's Challenge competition.

DPS Director Dennis Garrett, along with Major Deston Coleman, Lt. Bob Ticer and Publications Specialist Jim Jertson, accepted the first-place medallion on behalf of the Department during the IACP annual convention in Los Angeles Nov. 16.

The IACP selected DPS to receive the award for its commitment to occupant protection, impaired driving enforcement, speed enforcement and public information and education programs.

DPS' first place in the national Chief's Challenge was in the largest category for state patrol/police agencies in the United States - departments with more than 1,000 employees.

The Chief's Challenge program, the "Super Bowl" of inter-agency police competitions, was created 13 years ago to recognize those departments most successful in their traffic safety efforts.

The program tasks agencies to excel in traffic safety enforcement and make a measurable difference in their communities.

The award's judging criteria is based on the following: policy statements, officer training, public information and education, enforcement activities, effectiveness and quality of award submission.

DPS' winning submission for the award was prepared by Ticer with graphics and layout assistance from Jertson who is assigned to the *Digest*.

The submission was a full-color, 61-page

illustrated booklet documenting almost everything DPS accomplished in 2003 to increase traffic safety within Arizona.

A centerpiece of the Department's winning submission was information about DPS' 11-percent increase in DUI arrests compared to a critical three-month period in 2002. Also spotlighted was information about the decrease in blood alcohol levels of those arrested throughout Arizona and the increase in "DRE" evaluations and phlebotomy draws by DPS officers.

Additionally, the submission emphasized Arizona's statewide increase (from 73.7 percent to 86 percent) in safety belt usage during 2003. The 86-percent compliance rate was highest among the 29 states with secondary safety belt compliance laws.

In addition to volumes of important data about DPS' traffic safety efforts and special

enforcement details, the winning submission also contained more than 80 photographs of DPS employees at work throughout Arizona.

DPS was selected for the first place Chiefs' Challenge award out of numerous, quality applications submitted by other large state patrol/police agencies in the United States.

DPS Director Dennis Garret said the firstplace recognition given to DPS by the IACP is a culmination of the efforts of every employee at the agency.

"This recognition by the IACP is a tremendous achievement and one for which every employee at DPS should feel extremely proud," said Garrett, adding that the award cemented DPS' role as a national leader in DUI, speed and seatbelt enforcement.

### Support law enforcement with blue lights

Concerns of Police Survivors (COPS), Inc, encourages law enforcement families, friends and agencies to decorate in blue lights for the holiday season.

"By placing one blue light in a window of your home, you will be showing your support for officers killed in the line of duty and those who continue to work in America's streets 24 hours a day, every day of the year," a COPS spokesperson said.

COPS is a national grief support organization comprised of more than 12,000 surviving families of law enforcement officers killed in the line of duty.

### FBI says 52 officers feloniously killed in '03

In its Uniform Crime Report, the FBI reported that 52 law enforcement officers were feloniously killed in 2003.

Forty-six separate incidents in 25 states claimed the lives of these officers. Trend data showed that the number of officers feloniously slain was four fewer than in 2002.

10 more than the 42 slain in 1999, and 27 fewer than the 79 officers killed in 1994.

More than 10,100 local, state, tribal, and federal law enforcement agencies submitted data to the FBI's Uniform Crime Reporting (UCR) Program about officers who were killed and assaulted.

### Traffic stops ...

**CONTINUED FROM PAGE 2** 

Vehicle positioning in a traffic stop is basically a tactical decision influenced by highway design and traffic volume. However, there are common denominators with respect to the determination of suitable enforcement locations, the orientation of police and suspect vehicles, and the approach by the pedestrian officer.

In the future, LESSS intends to develop a roll-call video demonstrating the consequences of standard traffic stops, relying on physics rather than on agencies changing policies and training which LESSS believes should be determined by law enforcement executives and instructors.

Generally, the 25 agencies studied by LESSS stress the importance of selecting a safe location at which to make a stop. The exact location is influenced by numerous conditions, such as terrain, traffic volume and congestion, visibility and sight distance, available protection, weather conditions, violation severity and violator behavior.

Most agencies recommend stopping police vehicles 10 to 15 feet behind the violator's vehicle.

As a matter of fact, for a right shoulder stop, the Arizona Crown Victoria Police Interceptor (CVPI) Blue Ribbon Panel and the New York State Police both recommend allowing 15 feet between the police and violator vehicle, parking the police vehicle parallel to the roadway, offsetting the police vehicle 50 percent of its width to the left of the violator vehicle and turning its wheels to the right.

Some agencies expect violators to remain inside their vehicles while others prefer that violators stand with the officers. In all cases, however, officers and violators should avoid standing directly between vehicles.

This procedure, however, creates difficulties for departments using in-car video cameras to record traffic stops, especially the administration of standard field sobriety tests in connection with suspected DUI stops.

Certain philosophical differences also exist between agency policies and procedures in terms of police vehicle placement and orientation, distance between vehicles, setting the parking brake, wheel alignment (front wheels turned left or right), vehicle offset, approaching the violator's vehicle (driver or passenger side), and in-vehicle citation writing.

The CVPI Blue Ribbon Panel conducted a national survey in 2002 and found that 75 percent of officers parked their police vehicles offset left of the violators' vehicles, 72.5 percent parked behind the violators' vehicles, 65 percent approached stopped vehicles on the driver's side, and 46.2 percent turned their vehicles' front wheels to the left when stopped on the right shoulder.

LESSS suggests that officers minimize their exposure to passing traffic, as well as their time in cruisers, and prepare citations and other documents outside their vehicles whenever feasible. LESSS also recommends that traffic stops take place as far from traffic as possible; and that driveways, parking lots, rest areas, pulloffs, and other areas beyond the right shoulder be used when available.

LESSS conducted computer simulations employing Engineering Dynamics Corp.'s Human, Vehicle and Environment (HVE) software and concurs with the so-called safer zone concept identified during earlier simulations undertaken by the Blue Ribbon Panel and Ford Motor Co.

The safer zone on right-shoulder stops extends about six feet straight from the police vehicle's front-passenger door. Safer zones for officers and other pedestrians, however, do not exist from the front of police vehicles forward and beyond violator vehicles when police vehicles are rear-ended at high speeds.

This finding underscores the danger in approaching violator vehicles from either the right or left side.

Rigorous training, retraining and supervision are crucial to ensuring officer safety. Standard polices and procedures for conducting traffic stops and for effecting other roadside contacts should be emphasized during entrance-level training and should be reinforced during in-service and remedial training courses.

In this area, LESSS has identified two basic approaches:

- \* After analyzing the videos of 111 traffic stops, New York State Police believe that its troopers initially should be taught a one-configuration-fits-all procedure for low-risk stops and, once mastered, should be exposed to alternative approaches to specific situations.
- \* Agencies should teach officers fundamental procedures relative to location selection, vehicle placement and orientation, officer position, and violator approach. However, because each traffic encounter is unique, and since uncertainty always is present, one size may not fit all. Consequently, such training should include "when" and "what if" cognitive decision-making skills, so risks that might be encountered may be balanced against appropriate in-policy responses, and so the basic procedures may be safely adapted to varying circumstances and conditions.

Regardless of the approach selected, LESSS emphasizes that supervisors must actively ensure that their subordinates constantly adhere to the policies and procedures, so the inherent danger and the threat to officer safety in traffic encounters are minimized



### Who is she?

To be quite frank about it, the ribbon in this young girl's hair certainly adds quality to her cuteness.

Who is she?

Correctly identify this civilian employee and you will be eligible to win a DPS polo shirt courtesy of the Associated Highway Patrolmen of Arizona (AHPA).

Interdepartmental e-mail entries should be addressed to Art Coughanour, badge number 3131. Internet entries should be sent to acoughanour@dps.state.az.us. Interdepartmental mail should go to *The Digest*, P.O. Box 6638, Phoenix, AZ 85005.

#### October contest

There were a number of employees who correctly identified Johnette Lundy as the girl with a positive attitude. Nancy Jenkins, an administrative secretary assigned to Criminal History Records, was awarded the AHPA shirt by virtue of a drawing. Lundy is an administrative services officer assigned to Supply.



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# **Down the Highways**

#### December 1959

A tractor-trailer rig loaded with cattle and traveling on the wrong side of U.S. 80 collided head on with a Greyhound Scenicruiser bus, killing nine people and injuring another 31

Some 30 head of cattle also died or were humanely destroyed in the Dec. 20 crash about seven miles east of Tucson.

Arizona Highway Patrolman Jimmy Williams handled the initial investigation while Sgts. Ray Dahm and Jim Hart completed the follow-up work, said Capt. B.D. "Baldy" Velasco, Tucson, who was district commander at the time of the crash.

#### December 1974

On Dec. 31, Arizona Gov. Jack Williams named Col. Lloyd H. Robertson, superintendent of the Highway Patrol division of DPS, as the agency's acting director.

Robertson, whose appointment became effective Jan. 1, replaced Col. James J. Hegarty who resigned as DPS director to allow Gov.-elect Raul Castro an opportunity to name his own law enforcement chief. Upon his resignation, Hegarty assumed a teaching post at Arizona State University.

#### December 1979

Retired DPS Capt. Jim Phillips announced Dec. 17 that he would seek the Republican nomination for Maricopa County sheriff and oppose incumbent Sheriff Jerry Hill, a Democrat.

After leaving DPS in the early 1970s, Phillips served two terms as a Republican legislator from Yuma before moving to Tempe.

DPS Highway Patrol Officer Andrew M.

Charnoki of Flagstaff was treated and released at Flagstaff Regional Medical Center for a sprained back suffered when another vehicle struck and totaled his patrol car.

Charnoki was inside the patrol car with another motorist he had stopped when the third vehicle ran off I-40 between Flagstaff and Williams, overturned and slid onto the back of the DPS vehicle.

#### December 1984

A man sought on federal warrants threatened DPS Officers Hugh Hollohan and Mel McCottry with two weapons before he was shot in the jaw during a Dec. 19 confrontation on I-10 near Benson.

The suspect was being sought on two federal warrants, one involving the sale of drugs and the second for fleeing from prosecution. The two DPS officers stopped the man because the pickup truck he was driving appeared to have a muffler problem.

Upon exiting the truck and telling the officers that his driver's license was inside the truck, he reached inside the jacket he was wearing and pulled out a gun. As the officers sought cover, the man jumped back into the pickup, but the vehicle wouldn't move. He exited the truck with a second gun before the officers fired.

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Lt. Jack Grant was named the Highway Patrol's District 7 commander and will transfer from Vehicle Maintenance to the district office in Globe-Miami, the *Arizona Silver Belt* reported Dec. 6.

#### December 1989

Sgt. Terry Starner reported that Officer Al Martinez conducted an investigation that

led to the seizure of 1,360 pounds of marijuana worth nearly \$1 million if sold on the streets.

Working undercover with Martinez was fellow DPS Officer Greg Dapser.

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Sgt. Rick Watling blamed a 58-vehicle, six-fatality pileup on I-40 Dec. 30 on people driving too fast for the icy, snow-packed conditions.

The crash, which injured 46 people, occurred five miles east of Flagstaff and involved three major accident scenes covering two miles. Eighteen of the vehicles were semi trucks. The number of vehicles involved in the Dec. 30 crash remains the most in state history.

#### December 1994

Speculation ceased on who would be DPS' next director Dec. 5 when Gov. Fife Symington selected a member of his executive staff to head the agency.

Joe Albo, 47, Symington's executive assistant for public safety, rural affairs and minority relationships, assumed the director's post at DPS Jan. 1, replacing Rick Ayars, who retired Dec. 31 after serving more than five years as the agency's chief.

When Albo arrived at DPS, it will marked the first time in the Department's history that the state's top law enforcement agency was headed by a director not commissioned as a law enforcement officer.

In making the announcement at a news conference, Symington said Albo, an experienced prosecutor and law enforcement administrator, was "highly regarded across Arizona as a leader in law enforcement."